



# Perspective

*for Children's Centres*

*Self Evaluation*

*Data*

*Administration*

*Monitoring*

*Ofsted Inspections*

*Collaboration*

*Service Development*

*Service Delivery*

Angel Solutions Ltd



Making Judgements

*Annual Conversations*

*Views of Stakeholders*

*Improvement Planning*

*Performance Management*

Partnership Working

*Evidence Gathering*

Reporting

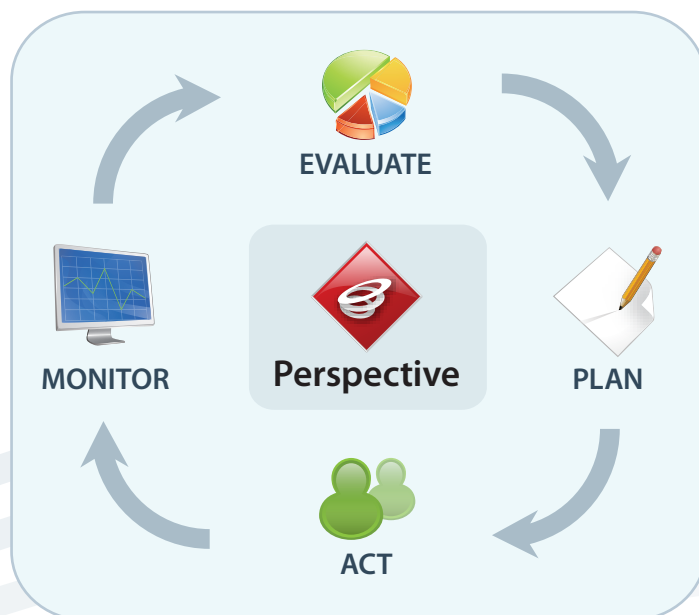


There are numerous pressures placed upon those working in Children's Centres. Perspective is here to help leaders identify the most important ones and deal with them effectively to improve services, outcomes and demonstrate impact.

Perspective supports all of these elements, addressing the direct needs of Centres. It also **saves Centres and Local Authorities time** and money by **improving communication, collaboration and reporting** across Centres and the whole Authority; essential in these challenging times.

### Perspective provides...

- ◆ A convenient, collaborative and consistent way for Centres and the LA to **evaluate performance** effectively
- ◆ **Key Priorities** that have the greatest potential to impact on Centre performance and outcomes
- ◆ A source of **expert advice** to support and promote good self evaluation written by national leaders and Ofsted inspectors
- ◆ A Centre-wide approach to strategic planning that makes sure Centre **priorities are linked** to ongoing review and improvement
- ◆ **Business/improvement plans** that continuously provide an accurate, up to date, picture of progress throughout the year
- ◆ Individual **action plans** that ensure every member of staff is clear about their role and responsibilities within strategic planning
- ◆ Clear **performance management metrics** and analysis across one or multiple centres or people
- ◆ Simple, quick, efficient ways of distributing, collecting and analysing **stakeholder views** and using them as evidence to support self evaluation and service development
- ◆ National, regional and local data about Centre context and performance for use as **evidence to inform and underpin** evaluation and planning



“ The system breaks the SEF down into bite size questions; this has helped me really think about what I am writing, and has made the process of writing a SEF less daunting.

My team leaders have now been trained and are inputting into the SEF, which has made it a team effort, and gives me the opportunity to edit what they write, which ensures that the SEF flows and is written in the same style. Overall it has been an invaluable tool, which has made what is a time consuming task more approachable and less daunting.

”  
**Wendy Carson, Head of Alexandra Children's Centre,**  
 Blackledge Street, Bolton, Lancashire

### Key Features For Centre Leaders...

- ◆ Provision of relevant NI data for Centres
- ◆ Collaborative self evaluation
- ◆ Focussed development planning
- ◆ Preparation for inspection
- ◆ Integration with nationally available data
- ◆ Secure evidence storage
- ◆ Distributed/cascaded leadership
- ◆ Monitoring across whole Centre
- ◆ Survey tool for gathering opinions
- ◆ Structured planning framework
- ◆ Action plans for team members
- ◆ Scaffold supporting self evaluation



## Key Features For Local Authorities...

- ◆ Choice of frameworks
- ◆ Preparation for reviews
- ◆ Professional development
- ◆ Quality assurance
- ◆ View SEFs and plans of Centres remotely
- ◆ Clear identification of priorities
- ◆ Clear focus on improvement
- ◆ Stakeholder engagement
- ◆ Upload data directly to Centres
- ◆ Data driven decision making
- ◆ Dynamic surveys and analysis
- ◆ Secure document and data transfer

views of service users and colleagues **quickly and effectively**, enabling precious time to be devoted to service delivery and other priorities.



## Preparation for Inspection and Annual Conversations

All Centre leaders will appreciate how important it is to **measure the impact** that their Centre is having on their community. Perspective empowers Centre leaders to analyse accurately their impact and **judge the strengths and weaknesses** of the Centre.

**Benchmarking grades** and statements throughout Perspective enable leaders to quantify whether they are good, satisfactory or outstanding, and furthermore, **what needs to be done in order to improve and develop**. The rigorous self evaluation and improvement planning that Perspective encourages assures Centre leaders that staff meet **challenging targets** and maintain high standards. The ultimate reason for self evaluating is to lead to genuine improvement; Perspective scaffolds this process.

Ofsted Inspectors and colleagues from the Authority ask the important question **'so what?'** when visiting a Centre. Perspective enables Centre leaders to gather all their **quantitative and qualitative evidence** securely, in one place, so that they can demonstrate the effectiveness of their Centre easily. Whichever SEF framework you decide to use in your Authority or Centre, Perspective can support you. Hundreds of Children's Centres across England already use Perspective to demonstrate their effectiveness.

## Collaboration with Stakeholders

Perspective encourages Centre leaders to **gather input** from a variety of colleagues; such as health visitors, outreach workers, LA personnel, the list goes on. The differing viewpoints can be invaluable in ensuring that **quality is assured** and necessary improvements are recognised.

Gathering views of stakeholders can be costly and laborious. The survey tool within Perspective can enable Centre staff to gather

“ Sure Start County Durham have been using Perspective, supplied by Angel Solutions, since December 2009 to support the Self Evaluation and planning processes for 43 Children's Centres located throughout the County.

Since purchasing the software we have found that costs are competitive, there is excellent company support through both their extremely responsive customer helpdesk and dedicated consultant time. Training packages that we have utilised have been bespoke, delivered by knowledgeable consultants and well received by Cluster Managers.

Although 2009/10 was the first year that Durham has used Perspective for the completion of the SEF the preliminary feedback from the majority of our Cluster Managers is that the software has made the job of completion of the SEF easier than they expected. It is a lot less labour intensive and being a web based application this enables external service providers to contribute fully to the self evaluation process.

Our overall findings are that the Perspective is a very simple to use but powerful reporting tool which, given the changes that have already been made to the Self Evaluation Framework, responsive to meet service needs, flexible and adaptable to the needs of individual users and most importantly produces the documentation required for the Ofsted inspection regime as efficiently as possible. Please feel free to contact me if you have any further queries regarding this product.

”

**Stephen Burton, Principal Administrative Officer**  
Sure Start County Durham

## Implementation and Success

We understand that the needs of each Centre will be different, and each LA will have their own **unique data and structure**. Our implementation team will help you plan the rollout of Perspective so that it **achieves the objectives** you set out to address and has the greatest chance of being a **success for all**.

## Consultation

Implementation begins with a **consultation** to establish the needs of the Centres and is followed by a tailored project plan. A team of experts will then help you generate the data from your present systems or paper based documents and will **ensure that you get off to the best start** and don't waste time on things that have already been done. Consultancy can also be purchased on an ad-hoc basis.

## Training

Initial training is provided so that staff within each Centre are ultimately able to use the system easily; the main skills being required are the same as sending an email, writing in a word processor or browsing a website. Our training courses are not just skills focussed, but rather, **contextual**, allowing Centre leaders to benefit from the **wealth of experience** that our



trainers have gained and also meet and form networks with other leaders in order to share knowledge and experience in the future.

## Support

We have also recognised the need for support when people need it. As part of the software licence, Perspective users also get access to our **friendly support team**, via the telephone or email, to answer any of their questions, or guide them through something they have forgotten. **A dedicated client manager** will also be assigned to the LA; it will be your client manager's duty to make sure that the objectives outlined in the project plan are met and the rollout of the software exceeds expectations.



To arrange a **demonstration**, either online, over the phone or face-to-face please contact us...



**BY EMAIL**

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**OR CALL US:**

**0845 833 7190**



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